

## RFA 2018-01 Provision of a range of IT services

### Clarification questions and ACARA's responses.

Question	ACARA response
<p>1. <b>Part A - ICT Specifications:</b>            In Section 2.1 "Key ICT project deliverables" under the service type "Web Development using Microsoft &amp; open source technology" the tender document states that the contractor will be required to provide the following documentation:</p> <ul style="list-style-type: none"> <li>• Source code for applications and systems</li> <li>• Source code for scripts</li> <li>• Source code managed within ACARA's preferred toolset.</li> </ul> <p>Could you please elaborate on the above points and provide clarity on what does ACARA expect in terms of the deliverables in terms of the above documents</p>	<p>ACARA expects that vendors engage in any development activity using ACARA's preferred source control environment, Visual Studio Team Services (VSTS).</p> <p>ACARA's source code management is done using Team Foundation Server (TFS) and GIT repositories.</p> <p>If vendors are writing any additional code or scripts or any other artefacts, they are required to provide them to ACARA as part of project deliverables.</p> <p>If vendors are using any custom or niche toolsets, ACARA expects to obtain license information as part of deliverables.</p> <p>If Vendors are planning to utilise any copyright protected material on ACARA's projects, they must be discussed with ACARA at the time of contract negotiations. If it is not documented and agreed, ACARA will require copies of any such material as part of deliverables.</p>
<p>2. <b>Part C - Response Schedule:</b>            With regards to the Attachment 4 (4.1 where we need to provide details of previous successful projects of a similar nature), do we need to provide three cases for the all the services that we are bidding for or do we need to provide three cases for each service type.</p>	<p>Please provide three cases, and if available references, for the all the services to which you will be responding.</p>
<p>3. <b>Part A - ICT Specifications:</b>            Section 1.3 on Page 4, it has the service type as: 'User Experience &amp; prototyping services' whereas on page 6 the service type is called 'User Experience &amp; analytical services'. The same on part C document is 'User Experience &amp; prototyping services'. Please clarify which services are required.</p>	<p>Page 4 represents the range of services we are seeking from vendors.</p> <p>Whereas page 6 is the list of deliverables.</p>
<p>4. <b>Part A - ICT Specifications:</b>            On page 4, Business analysis related deliveries are included in 'Web development' whereas on page 6 it is included under 'User Experience &amp; analytical services'. Please clarify which services are required.</p>	<p>The tables on page 4 and on page 6 may not necessarily be mapping one to one and need to be referred to in isolation as one for Services provided and Deliverables expected.</p>